

# Solid Fuel Merchants

We warm the Hearth of your home

## WG HILL & SON

Yard address

WG Hill & Son

Old Station Yard

Station Road

Marsh Gibbon

OX270AX

Office No: 01280 812666/01869 278385

Web; [www.wghillandson.co.uk](http://www.wghillandson.co.uk)

Accounts email: [tricia@wghillandson.co.uk](mailto:tricia@wghillandson.co.uk)



24<sup>th</sup> June 2022

Dear valued customer,

### **Notice of Transfer of Data**

We write to advise you that as of the date of this letter, we will cease to be a Calor Gas stockist following the transfer of this element of our business to Harringtons Reading LLP.

We are looking to invest in the other elements of our business and we are pleased that we have found a buyer who has the same family-based values as we have and is established and well known within the Calor Gas business.

As part of the transfer of our Calor Gas business our customer database will be provided to Harringtons. That database simply provides your name, email address, telephone number, type of gas, which size bottle and account number where held. This is to ensure the continued provision of the supply of Calor Gas to you.

If you hold a credit on your account with us then we will contact you regarding whether you would prefer for a refund to be issued in respect of the credit amount or instead for us to pay this credit balance on to Harringtons where a new account will be set up with them. Harringtons will then be in contact with you to

advise you of your new account number and the balance transferred over along with any other information that you might require.

If you are in arrears with us then this will need to be settled in the usual way directly to us either via card payment or online payment (our office will continue to contact you until your account is settled).

Harringtons will process your personal data fairly and lawfully and in accordance with the principles and requirements of the data protection legislation. From now on all our Calor Gas orders and deliveries will be referred to Harringtons.

Harringtons are required to provide you with certain information about who they are, how they process your personal data and for what purposes and your rights in relation to your personal data.

Please do not hesitate to contact Harringtons on the details set out the enclosed letter if you have any queries.

Thank you so much for being a valued customer of WG Hill & Son, it has been our pleasure to supply you with Calor Gas. We cannot thank you enough for supporting us and our team, the support, the belief and the trust over the last 20 plus years has been greatly appreciated and we know that we are passing on the valued customer service to another great family business.

We wish you good luck and good health for the future.

Yours faithfully

Paul Hill, Patricia Hill and family

WG Hill & Son

[tricia@wghillandson.co.uk](mailto:tricia@wghillandson.co.uk)

[sales@wghillandson.co.uk](mailto:sales@wghillandson.co.uk)

01869 278385 WG Hill & son Only

01280 812666 (option line)

(1 for gas:- 2 For Coal:- 3 for anything else )