

Westthorpe Fields Road
Killamarsh
Sheffield
S21 1TZ
Customer Services 0345 6711122
www.coals2u.co.uk

Ref: Welcome to CPL – Introductory Offer

Dear Customer,

Welcome to CPL Distribution, your new coal and firewood merchant. I would like to assure you of the very best efforts of myself and my team to do everything we can to make sure you continue to receive the same high levels of service you have come to expect from WG Hill & Son.

To help us get off on the right foot, we have an introductory promotional offer for you:

1. We are delaying a price increase and holding the list price on CPL manufactured fuels until the end of August
2. All coal orders placed before end of August attract a discount of £20 per tonne
3. Additional Volume Related Discounts of up to £40 per tonne available: Buy More – Save More

What else do you need to know about CPL:

- CPL has been delivering coal to homeowners since 1793. We have over 65,000 customers across the whole of the UK, but we operate from a series of regional depots who each take pride in looking after their own set of customers.
- Your local delivery team is all set to deliver a wide range of coal, smokeless coal (including Homefire Ovals and Supertherm), firewood, BBQ charcoal and garden products. The full range can be viewed and ordered online at www.coals2u.co.uk
- Alternatively, you might prefer to collect your fuel in person, and save some money with our very competitive Cash & Carry prices. The depot can be found at Banbury Lane, Rothersthorpe, Northampton, NN7 3HY
- Normal delivery lead time is between 3 to 5 working days. We appreciate that this is longer than you are used to, but there is an excellent reason for this – By allowing up to 5 days for delivery we can consolidate orders to ensure that trucks are always full, helping to cut down on pollution and traffic congestion.
- CPL has regular money saving offers and promotions, including volume related discounts of up to £40 per tonne.
- To contact CPL, please call the existing W G Hill & Son telephone number Option 2, or our customer service team on 0345 671 1122. Alternatively you can email

feedback@cpldistribution.co.uk or write to us at CPL Distribution Ltd, Westthorpe Fields Road, Killamarsh, and Sheffield. S21 1TZ

If you have any questions, or would like to place an order please don't hesitate to call us.

Making sure you are completely satisfied with the products and service you receive is our number one concern. We look forward to serving you for many years to come.

Yours Sincerely

Claire DeMico
Customer Service Manager



Important - Please note

New Bank Account details for CPL below.

If you normally pay by bank transfer, you will need to use these new account details to make payment for all orders placed after 1st August 2022.

Bank Name & Address	Lloyds Bank, City Office Orchard Brae, PO Box 72, Bailey Drive, Gillingham Business Park, Gillingham ME8 0LS
Sort Code	30-15-99
Bank Account Number	00638403

You can continue to pay by debit or credit card, cash or cheque but we also offer a Direct Debit payment scheme allowing you to spread your fuel costs over the year. Please contact us for details.